

Scrutiny Meeting 11th April 2024

Drugs and Alcohol update

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Overview:

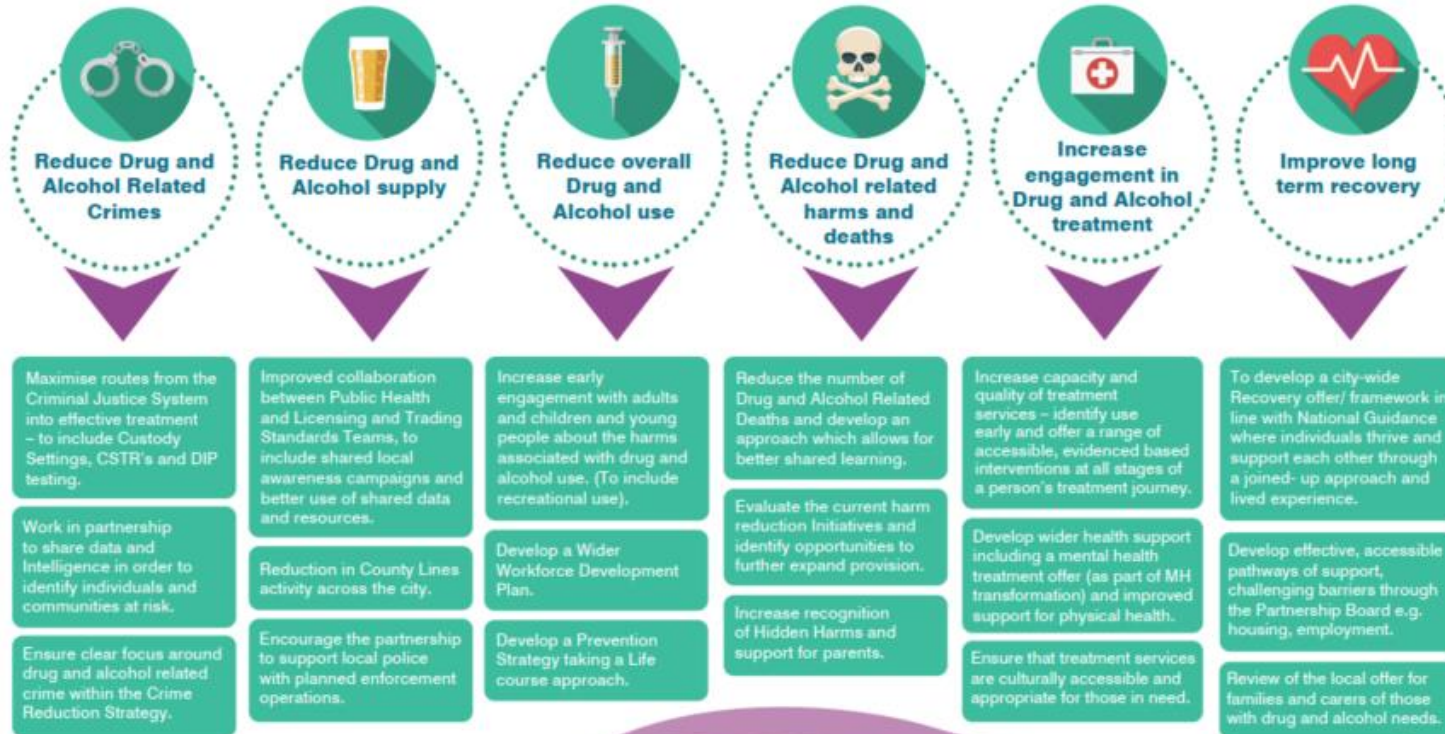
- Drug and alcohol strategy update
- Accessibility of drug and alcohol treatment services
- Nitrous oxide
- Staffing and Workforce Development
- Reprocurement of drug and alcohol treatment services: (Cabinet paper)
 - What is treatment and our local provision
 - Engagement and Consultation



Drug Strategy overview and progress:

Tackling Drugs and Alcohol to Build a Better Coventry

Our strategic priorities



Accessibility of services:

Some of the work that has been undertaken...

Cultural Accessibility	Women and Treatment	Review of the way in which services are delivered
<ul style="list-style-type: none">• Working with Settlement Support services• Awareness sessions and offers of targeted support with local communities<ul style="list-style-type: none">• Cultural competence audit	<ul style="list-style-type: none">• Better partnership working with local women's services• Women in treatment service user feedback session• In-reach at new Livewell Centre operated by new sexual health service	<ul style="list-style-type: none">• Service user feedback is on-going<ul style="list-style-type: none">• Consultation• Outreach/ In-reach• City Centre Breakfast club• Specialist Domestic Abuse support offer and domestic abuse complex needs unit



Nitrous oxide:

- Changes in the law
- Collaborative Working with licensing and trading standards teams
- Local plans and commitments
 - Work with Coventry City Council Street Pride Team to identify hot-spot areas of concern
 - Regional NOS working group – looking at data, hospital admissions and harm reduction
 - Work with Positive Choices YP drug and alcohol service looking at how we monitor and record use



Staffing, recruitment and workforce development:

- Volunteering – in the last quarter CGL reported an incredible 2500 volunteer hours
- Student placements – this has been expanded over the past couple of years and now includes placements for social work, mental health nursing, occupational therapy, criminology and psychology degree students and counselling.
- Sessional hours
- Apprenticeships – CGL have had 3 apprentices over the past year and access to the apprenticeship levy.
 - 5 staff are currently completing level 5 Management and Leader in Adult Care qualifications
- Implementation and recruitment of assistant team leader roles to support the development of front-line management



What is treatment:

Outcomes sought

Reduction in use and abstinence

Reduction drug and alcohol related deaths

Improvements in physical and mental health

Improvements in social inclusion

Improvements in social inclusion

Interventions

Unstructured and structured treatment, incl harm reduction, talking therapies, substitute prescribing, community-based detox, peer support and groupwork

Care coordination with a range of health, justice, social care, housing and other support services

Medical interventions (e.g. blood borne virus vaccination, testing and referral for treatment)

Access to inpatient detoxification and residential rehabilitation services

Employment support

Social inclusion activities, interventions to support people in their recovery

Training, support and consultation for the wider workforce



Reprocurement:

- Current contract expires March 2025
- Re-procurement using new Provider Selection Regime procurement regulations – open procurement
- Single Lot for Adult services
- Funding
- Focus on improving alcohol provision, quality of provision
- Timescales:
 - Cabinet – 16 April 2024
 - Release Invitation to Tender – May 2024
 - Award – October 2024
 - Service Go-Live - April 2025



Engagement:

- 54 people affected by drugs and alcohol completed an online survey
- 12 current or former CGL service users took part in group discussions
- 57 stakeholders completed an online survey published through Let's Talk
- 18 stakeholders took part in group discussions
- 5 drug and alcohol service providers completed a soft market testing questionnaire, representations from all also took part in 1-2-1 discussions

Procurement
process

Service
Specification

Performance
Management
Framework

Evaluation of
bidders



Consultation:

Current provision was well thought or, particularly among service users and people affected by drugs and alcohol. Top 10 points raised:

Poor previous experience (of any treatment service and other 'stat' services) is a major barrier for engagement	Provide more contact while people are waiting for interventions
Weekend and evening provision	Venue or setting
Individualised care	Mental health support
Issues most relevant to protected characteristics: those with caring responsibilities, dementia, physical health issues, females, non-Christian cultures and neurodiversity	Peer support is crucial and services benefit from a mix of staff with and without lived experience
Staff competency and 'kindness'	Partnership working

